## scientiamobile



### WURFL CLOUD CAPABILITIES

#### Support

The <u>ScientiaMobile Enterprise Support Portal</u> is open to all WURFL users, both commercial license holders and evaluation users. It represents the combined knowledge base for the WURFL community. Commercial licensees are invited to post questions in the forum using the account to which their licenses are associated. This may mean faster handling of those posts by ScientiaMobile's personnel.

For commercial license holders, there are tiered support levels to address a variety of business support needs. After logging into your account, commercial licensees with support options can access the <a href="Enterprise Support">Enterprise Support</a> portal to post tickets. These tickets will receive expedited attention.

To inquire about support plans, use our License Inquiry or our General Inquiry form.

#### **Update Notifications**

If you would like to be notified of our API updates, major data updates, and other technical changes, please <u>subscribe</u> to our ScientiaMobile Announcements list

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# **WURFL Cloud Capabilities**

| Capability             | Description  |
|------------------------|--|
| complete_device_name   | (Available in Lite Edition) Concatenates brand name, model name and marketing name (where available) of a device into a single string.   |
| is_mobile              | (Available in Lite Edition) Tells you if a device is wireless or not. Specifically a mobile phone or a PDA are considered as wireless devices, but a desktop PC or a laptop are not.   |
| form_factor            | (Available in Lite Edition) This virtual capability will return one of the following values that identify a client's form factor: Desktop, App, Tablet, Smartphone, Feature Phone, Smart-TV, Robot, Other non-Mobile, Other Mobile |
| brand_name             | The brand name of the device. (ex: <b>Nokia</b> )  |
| model_name             | The model name of the device. (ex: N95)  |
| marketing_name         | In addition to Brand and Model, some devices have a marketing name. (ex: BlackBerry 8100 <b>Pearl</b> , Nokia 8800 <b>Scirocco</b> , Samsung M800 <b>Instinct</b> ).   |
| manufacturer_name      | Name of the device's manufacturer if it is different from the brand.   |
| resolution_width       | This field represents the screen width expressed in pixels.  |
| resolution_height      | This field represents the screen height expressed in pixels.   |
| max_image_width        | Width of the images viewable (usable) width expressed in pixels.   |
| max_image_height       | Height of the images viewable (usable) width expressed in pixels.  |
| pointing_method        | Links and widgets can be activated with either a stylus, a finger, a joystick or a BlackBerry-style clickwheel.  |
| physical_screen_width  | Screen width in millimeters.   |
| physical_screen_height | Screen height in millimeters.  |
| is_app_webview         | True if an HTTP request is from an app-based webview.  |
|                        |  |

| Capability                   | Description  |
|------------------------------|--|
| is_full_desktop              | User-Agent (i.e. HTTP Client requesting the content) is a fully-fledged Desktop webbrowser with access to physical QWERTY keyboard and mouse.                              |
| is_robot                     | Tells you if the HTTP Client is a robot, crawler or other programmable agent.  |
| is_tablet                    | Tells you if a device is a tablet computer (iPad and similar, regardless of OS).   |
| is_smartphone                | Tells you if a device is a Smartphone.   |
| is_smarttv                   | Device is a SmartTV (GoogleTV, Boxee Box, AppleTV, etc.).  |
| advertised_browser           | This capability will infer the name of the browser based on user-agent string analysis (and possibly the analysis of other HTTP headers and WURFL capabilities).           |
| advertised_browser_version   | This capability will infer the name of the browser based on user-agent string analysis (and possibly the analysis of other HTTP headers and WURFL capabilities).           |
| advertised_device_os         | This capability will infer the name of the Device OS based on user-agent string analysis (and possibly the analysis of other HTTP headers and WURFL capabilities).         |
| advertised_device_os_version | This capability will infer the name of the Device OS Version based on user-agent string analysis (and possibly the analysis of other HTTP headers and WURFL capabilities). |